



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON
DISABILITIES
KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012
<http://laccod.org>**

Wednesday, January 16, 2013

1:00 PM

AUDIO LINK FOR THE ENTIRE MEETING. (13-0438)

Attachments: [AUDIO](#)

Call to Order. (12-5602)

President John B. Troost called the meeting to order at 1:10 p.m.

Present: President John B. Troost, Vice President Janet A. Neal, Commissioner Wan Chun Chang, Commissioner Edward A. Colley, Commissioner Steve Miller, Commissioner Maria Mustelier-Parrish, Commissioner Winslow C. Reitnouer and Commissioner Alexia Teran

Absent: Commissioner Wendy Welt Narro

Excused: 2nd Vice President John R. James, Treasurer Kecia Brooke Weller, Commissioner Michael Gureckas, Commissioner Ruben Anthony Rios and Commissioner Sheila D. Wright

I. ADMINISTRATIVE MATTERS

1. Approval of the Minutes from the meeting of September 19, 2012. (Continued from the meeting of 10/17/12, 11/21/12 and 12/19/12) (12-5604)

On motion of Commissioner Edward A. Colley, seconded by Commissioner Winslow Reitnouer, this item failed to carry by the following vote:

Ayes: 4 - President John B. Troost, Commissioner Edward A. Colley, Commissioner Steve Miller and Commissioner Winslow C. Reitnouer

Noes: 1 - Vice President Janet A. Neal

Abstentions: 3 - Commissioner Wan Chun Chang, Commissioner Maria Mustelier-Parrish and Commissioner Alexia Teran

Absent: 1 - Commissioner Wendy Welt Narro

Excused: 5 - 2nd Vice President John R. James, Treasurer Kecia Brooke Weller, Commissioner Michael Gureckas, Commissioner Ruben Anthony Rios and Commissioner Sheila D. Wright

Commissioner Reitnouer offered an amendment to approve the minutes as written; however, going forward consider including the meeting transcripts to the minutes. Staff indicated that meeting transcripts were unofficial.

After further discussion, on motion of Commissioner Winslow Reitnouer, seconded by Commissioner Maria Mustelier-Parrish, and unanimously carried, the minutes of September 19, 2012 were approved. Commission staff was directed to explore the feasibility of including meeting transcripts to minutes.

Attachments: [SUPPORTING DOCUMENT](#)

2. Discussion and approval of the Commission on Disabilities' meeting schedule for 2013. (Continued from the meeting of 12/19/12) (12-5791)

On motion of Vice President Janet A. Neal, seconded by Commissioner Edward A. Colley, and unanimously carried, the 2013 meeting schedule was approved.

Attachments: [SUPPORTING DOCUMENTS](#)

II. REPORTS

3. President's Report for November 2012. (12-5605)

President John B. Troost indicated that his reporting would be for January 2013 not November 2012. Therefore, on motion of Vice President Janet A. Neal, seconded by Commissioner Steve Miller, unanimously carried, the Commission approved changing the report period from November 2012 to January 2013 for the President's Report.

President John B. Troost shared a letter received by the Commission and read into the record by Vice President Janet A. Neal. The letter was from a parent of an overweight disabled minor who experienced difficulties while being transported in a small Access Services vehicle. In

the letter, the mother indicated that the size of the car was not the adequate size to transport her minor child. President Troost provided a copy of the letter to Louis Burns, Access Services Representative in an effort to help this constituent with the issues raised.

After discussion, by common consent, there being no objection, this item was received and filed.

4. Report by Yvonne Price of the Los Angeles County METRO Transportation Authority's Office of Civil Rights on issues regarding the safety of constituents utilizing METRO Transportation as requested by 1st Vice President Janet A. Neal. (12-5488)

Ms. Yvonne Price, ADA Compliance Administrator for the Los Angeles County Metropolitan Transportation Authority (METRO), thanked the Commission for the festive event hosted by the Commission at its December 2012 meeting. Ms. Price indicated that due to litigation resulting from a recent fatality at a METRO Station, she could not elaborate on the accident; however, provided the Commission with the following report related to safety measures underway:

- a) Management is reviewing Customer Code for potential improvements;
- b) An enhanced Alert notification system will be implemented using Twitter and other social media of when elevators at certain stations would not be operating in addition to signs being placed at stations;
- c) There are onboard announcements at the Orange and Harbor Transit lines; and
- d) METRO has placed entrance canopies in Downtown Los Angeles stations.

Ms. Giovanna Gogreve, ADA Paratransit Program Administrator for Los Angeles County Metropolitan Transportation Authority (METRO), reported that METRO alerts the public of scheduled service maintenance of elevators by posting notices in advance. Information regarding unscheduled maintenance of malfunctioning elevators is accessible on METRO's Website, Twitter, cell phones and postings at METRO stations.

Access Services is also being notified in the event people with disabilities require their services.

Ms. Price and Ms. Gogreve responded to questions posed by the Commission and members of the audience.

President John B. Troost thanked Ms. Price and Ms. Gogreve for their helpful information.

METRO staff will report back to the Commission on statistics regarding malfunctioning elevators and the number of hours these elevators are out of service.

After discussion, by common consent, there being no objection, the item was received and filed.

5. Monthly report by Louis Burns of Access Services, Inc. (12-5606)

Louis Burns, Access Services Customer Service Representative, reported the following:

- a) Applications for the 2012 Spirit of Accessibility Award was forwarded to Commission Services staff for distribution;**
- b) Since December 6, 2012 Access Services has utilized new software providers in an effort to enhance customer service;**
- c) Customers requiring assistance or transportation should contact Access Services when METRO is conducting routine and unscheduled elevator maintenance; and**
- d) Access Services will work with METRO in coordinating assistance for people with disabilities when station elevators are down.**

Mr. Burns responded to questions posed by the Commission and members of the audience.

During discussion, Mr. Burns was asked by the Commission to report back on a possible contract between Access Services and LA Care.

After further discussion, by common consent, there being no objection, staff was instructed to provide President Troost with the 2012 Spirit of

Accessibility Award application to nominate Mr. Louis Burns for the 2012 Spirit of Accessibility Award.

The report was received and filed.

6. Update on Access Awards Luncheon held on October 15, 2012; and report on the Commission on Disabilities' 2013 events, by Janet A. Neal, Events Committee Chair. (12-5611)

Janet A. Neal, Chair of the Events Committee, reported the following:

- a) **Kathy Buckley, a deaf comedian who will be performing at the MGM Hotel in Las Vegas, Nevada, was her guest on the Commission's weekly KTYM Radio Show;**
- b) **Audio copies of the KTYM Radio Shows (cost \$4.00 each) will be provided to Commission Services staff and links are to be made available on the Commissions' website; and**
- c) **KTYM managers have offered the Commission additional air time at no cost.**

During discussion, President John B. Troost directed Commission Services' staff place an item on the next agenda for approval to pay the cost of each audio.

Following discussion, by common consent, there being no objection, her report was filed.

III. MISCELLANEOUS

7. Commissioners' announcements for January 2013. (12-5610)
- a) **Vice President Janet A. Neal expressed concern regarding accessing ObamaCare for people with disabilities;**
 - b) **Commissioner Steve Miller expressed interest in having Catherine Blakemore, Executive Director, State of California Disabilities Rights, appear as a presenter at a future Commission meeting. He invited Commissioners to attend the Tierra Del Sol, "Volunteer Appreciation Month" event to be held April 26, 2013 at the Sportsmen Lodge; and**

-
- c) **Commissioner Wan Chun Chang reported that due to budgetary constraints, the California Department of Rehabilitation is now providing group consultation instead of one on one counseling.**

Matters Not Posted

8. Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (12-5620)

The following item was introduced for discussion and placed on the agenda for consideration at a future meeting.

- 8A. Recommendation as submitted by President John B. Troost: Discussion and approval to purchase Compact Disk copies of audio recordings of the Commission on Disabilities' weekly Radio Show on KTYM 1460 AM, in an amount not to exceed \$200.00 annually. (13-0605)

On motion of President John B. Troost, and by common consent, there being no objection, this item was introduced for discussion and placed on the agenda of February 20, 2013.

Public Comment

9. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (12-5608)

No members of the public addressed the Commission.

Adjournment

10. Adjournment for the meeting of January 16, 2013. (12-5609)

President John B. Troost adjourned the meeting in memory of Patty Anderson at 2:55 p.m.